



# *INFORMATION GUIDE TERMS AND CONDITIONS*



Campus  
Dining

# WOLF BUCKS ACCOUNT

Campus Dining invites any member of the Western Oregon University Community to apply for a Wolf Bucks Account (WBA). The WBA is a great way for individuals to eat meals on campus, and to pay for DAX delivery of meals across campus. Members receive a 5% enrichment with each purchase. All residents living on campus who have a meal plan will also have a Wolf Bucks account.

Once your WOU ID card is encoded with the Wolf Bucks Account information, it can then be used just like a debit card to make food purchases. Wolf Bucks is a credit on your account similar to a gift card. You can spend wolf bucks at the Valsetz Grab n Go, Café Allegro, and The Press. After each purchase, your remaining balance is displayed on the cashier screen. You can ask the cashier to print a receipt that will display your balance for you. You may also check your balance through your WOU portal.

Wolf Bucks roll over from term to term and Wolf Bucks are available to purchase for any customer.

## *OPENING AN ACCOUNT*

1. Fill out the WBA application online on our Campus Dining Wolf Bucks Account page [https://wou.az1.qualtrics.com/jfe/preview/SV\\_bfk36dpuLOB2c7j?\\_SurveyVersionID=current&Q\\_CHL=preview](https://wou.az1.qualtrics.com/jfe/preview/SV_bfk36dpuLOB2c7j?_SurveyVersionID=current&Q_CHL=preview)
2. Once the application is complete and submitted, stop by the Campus Dining Office with a minimum deposit of twenty dollars (we accept cash, check, credit or debit cards) to open your account. Alternatively, contact Campus Dining at 503-838-9400 to pay over the phone. Accounts will not be activated without payment.
3. Wait at least one business day for your account to be activated after payment is received.

**Note:** The Campus Dining office is not open on weekends. WBA applications submitted over the weekend will not be received/processed until Monday when the Campus Dining office opens. No account will be activated without payment.

## *LOST CARDS*

Treat your WOU ID card like a credit card and report lost cards promptly to the dining office. The account will be changed so the lost card will no longer work. You will receive a temporary voucher, and a \$2.00 charge will be applied to your meal balance. Your temporary voucher will serve as your meal card for up to 5 business days. If you do not find your card, you can elect to have a new card made. Requests for a new student ID card should be made in the Werner University Center.

# *COMMON QUESTIONS ABOUT WOLF BUCKS ACCOUNT*

## **Can I add Wolf Bucks to my account?**

Yes, you can do so at any time you need wolf bucks added to your account. You may add money at the registers, online in your portal, or the dining office. The minimum you can add at one time is \$20.

## **Can I use my wolf bucks in the summer?**

Yes, Wolf Bucks are carried over in the summer.

## **What happens to my current Wolf Bonus account?**

Current wolf bonus accounts will stay the same but will be labeled Wolf Bucks. The rules will be the same. Every student will get a Wolf Bucks account with their meal plan of choice. Meal swipes will not be rolled into a Wolf Bucks account since they expire at the end of each week.

## ***TERMS AND CONDITIONS***

Accounts with no activity for one year become inactive. These accounts will be deleted and any funds remaining within these accounts are not eligible for refund.

## ***QUESTIONS?***

Email us at [dining@wou.edu](mailto:dining@wou.edu) or call our Campus Dining office at 503- 838-9400