# SUSAN A. WHITFIELD

Permanent:

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## **EDUCATION**

## Western Oregon University

Bachelor of Arts, Biology, expected 05/2015

Minor: French Overall GPA: 3.6

<u>Curriculum Highlights</u>: Cell and Molecular Biology, Organisms and Populations, Human Anatomy and Physiology, Microbiology, General Chemistry, Organic Chemistry, General Physics—Labs in Biology, Chemistry, and Physics—General Psychology, Developmental Psychology, Statistics.

Special Project: Took part in extensive e-mail exchange in French with a community resident.

## **INTERNSHIP**

Salem Hospital—Rehabilitation Unit, Salem, OR—5+ hours weekly (fall '12, spring '13)

Offered encouragement to patients undergoing therapeutic regimens. Answered questions on procedures including use of exercise equipment. Observed a broad range of treatments.

### **EMPLOYMENT**

Automobile Association of New York, Melville, NY (summers '10, '11, and winter vacations)

## Customer Service Representative and Membership Recruiter

Researched and outlined automobile trips utilizing computer and route books. Planned vacation itineraries. Received emergency road calls and expediently dispatched assistance. Successfully prospected new members. Trained and oversaw incoming employees.

Brown Real Estate, Bayside, NY (spring '08-summer '10)

## Clerical Assistant

Performed miscellaneous tasks such as responding to phone inquiries, data entry, maintaining client files, preparing mailings, and organizing literature.

Rolling Hills Day Camp, Roslyn, NY (summer '08)

#### Counselor

Supervised routine of 4-year-old boys. Promoted growth of daily living and social skills. Resolved problems. Teamed with staff to arrange intergroup events. Communicated frequently with parents.

### CAMPUS/COMMUNITY ACTIVITIES

## Phi Sigma Sigma National Sorority

Secretary (Executive Board position)

Documented meetings and reported on proceedings. Consistently kept accurate and up-to-date records. Participated in revising chapter constitution.

### Special Event Assistant

Collaborated with peers to plan and implement project supporting medical center in Israel.

## Vestal Hill Elementary School, Vestal, NY

## Mentor

Provided an 8-year-old child with friendship, personal guidance, and help with classroom lessons.